

UNITED ARAB EMIRATES MINISTRY OF FINANCE



تموذج (13) وثانق 2019/11/21 - 17 - 4

Digital Procurement Platform (DPP)

Supplier Registration User Manual

Responsible Departmer	ic.	Government Procurement Platform Department		
Approval				
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Number of pages	(47)			



Digital Procurement Platform (DPP)

Supplier Registration User Manual

Vision: To be a global leader in the fiscal field and to contribute to achieving UAE Vision



Table of Content

1.	Introduction	3
2.	The Purpose of Creating the Manual	<u>4</u>
3.	Manual Review and Development	<u>5</u>
4.	Supplier Self Registration	<u> 6</u>
5.	Supplier Access/Login	16
6.	Supplier Qualification Process	20
7.	Maintain Supplier Qualification	33
8.	Supplier User Profile Update	35
9.	Create New Contact	37
10.	Request Information Change	41
11.	Update Expired trade license	44



1. Introduction

This supplier manual provides detailed instructions on how to use the Digital Procurement Platform (DPP). It guides you through the system modules including PO related processes, tendering, contracting and auctions.

Read this manual thoroughly before you start working on the Digital Procurement Platform (DPP) to get your work done faster and more efficiently.



2. The Purpose of Creating the Manual

The purpose of this document is to help suppliers use The Digital Procurement Platform.

Suppliers are encouraged to use this manual whenever they are trying to perform any activity on The Digital Procurement Platform to make sure it's done in a correct and efficient manner.



3. Manual Review and Development

This Manual will be reviewed by the Ministry of Finance and update it according to changes or updates.

4. Supplier Self Registration

Supplier Self Registration Introduction

Supplier Self Registration Guide



Supplier Self Registration Introduction

- Please make sure to enter accurate information while registering your company on the Digital Procurement Platform. Entering wrong or inaccurate information might negatively affect the approval of your registration or qualification processes. The information on your company profile on the Digital Procurement Platform is the sole responsibility of the supplier.
- If you experience difficulties logging into your account, please try resetting your password (section 2). If you are still unable to login after resetting your password or for assistance in case you face any problem, please contact us via the Ministry of Finance call center at **800533336** or email: <u>info@mof.gov.ae</u>

The Digital Procurement Platform is allowing the following supplier types for the self registration:

- Domestic Supplier
- Foreign Supplier
- Free Zone Supplier
- Freelancer Supplier (Outside UAE)
- National SME
- SANAA Productive Family



Supplier Self Registration Introduction

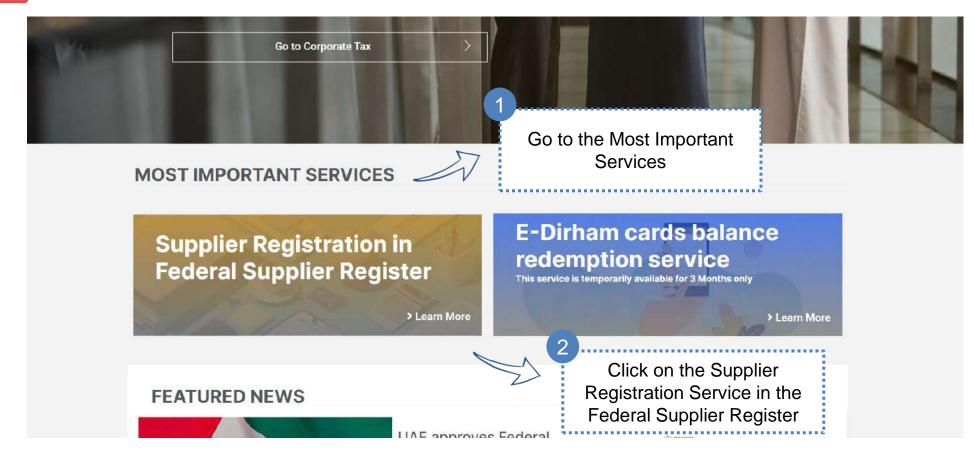
The digital procurement platform only allows you to participate in government tenders once you have activated your account. To activate your account, you need to go through three steps, as shown in the chart below.



You will receive an email acknowledgement from the platform when you successfully complete each of these stages and start the next.



To start your registration process, you need to visit the Ministry of Finance website https://www.mof.gov.ae/





A Review the information on this page, especially the conditions and requirements for obtaining the service and the documents you must prepare before registering.





Registrars and qualified individuals go through three main stages as described in the <u>Supplier Self Registration</u> <u>Introduction</u>. The status of your request can be seen by checking the workflow bar that appears after clicking "New Request," as shown in the image below.





The browser will direct you to the digital purchasing platform to start the first stage of the registration process. Before registering, you must agree to the terms and conditions.

	New Supplier? Register Now Show public request for proposals Useful Links	🗘 English
	< To New Supplier? Register Now	
	a Register Cancel	
	Fields marked by an asterisk * are mandatory	
Read all the terms and	Progression 0%	
conditions carefully	Registration Step 1/3 V Qualification Process Step 2/3	
$\overline{\Box}$	GENERAL CONDITIONS OF ACCESS AND USE OF THE APPLICATION	
	*The Supplier or Services Provider applying for registration in the Suppliers' Register at the Ministry of Finance of the Federal Government of the United Arab Emirates shall read all the following terms and conditions and con- in the Suppliers' Register in order to be eligible to be deemed approved supplier by the Federal Government.	firm its acceptance and compliance with them as a perquisite for r
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Click on the box	*The Supplier or Services Provider applying for registration in the Suppliers' Register at the Ministry of Finance of the Federal Government of the United Arab Emirates shall read all the following terms and conditions and continue to the Suppliers' Register in order to be eligible to be deemed approved supplier by the Federal Government. Conditions Relating To The Suppliers' Register in order to be eligible to be deemed approved suppliers Registration System on the Ministry's website ("Registration System") shall be a company or establishment duly registered with the competence of the Supplier applying for registration in the Suppliers' Register through the Suppliers Registration System on the Ministry's website ("Registration System") shall be a company or establishment duly registered with the competence of the Supplier applying for registration in the Suppliers' Register through the Suppliers Registration System on the Ministry's website ("Registration System") shall be a company or establishment duly registered with the competence of a fedory or a misdemean our that violates public morality or honour, and in this case, the Supplier shall be prohibited from supplying any products or services to the federal Covernment of the United Arab Emirates shall not disclose such information to any unauthorised party without obtain the service of a fedory or a misdemean our that violates public morality in the State; and shall not disclose such information to any unauthorised party without obtain the second formation to any unauthorised party without obtain the second formation in the second formation in the second formation in the second formation to any unauthorised party without obtain the second formation to any unauthorised party without obtain the second formation to any unauthorised party without obtain the second formation to any unauthorised party without obtain the second formation to any unauthorised party without obtain the second formation to any unauthorised party without obtain the second forma	tent authorities in the state, hold a valid commercial licence and ha eral authorities for a period of not ining the prior written consent of

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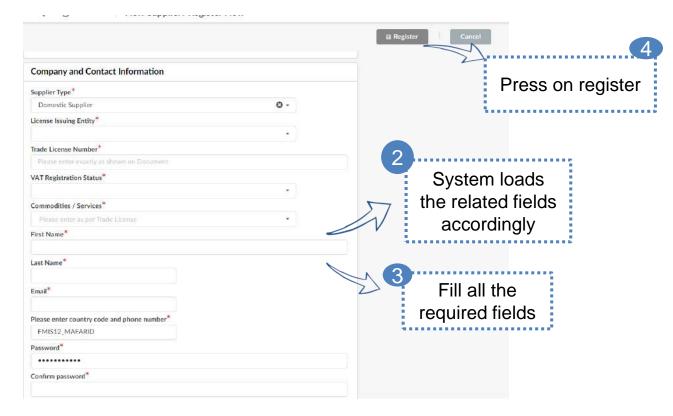
In this page you must choose supplier type

- · Domestic Supplier: Companies that are located and provide goods and/or services in the UAE but are not located in a UAE free zone area
- Free Zone Supplier: Companies that are in free zone areas inside the UAE
- · Foreign Suppliers (Outside UAE): Companies located outside of the UAE and without a branch in the UAE
- SANAA Productive Family: Emirati families and people of determination that can produce goods and/or services that can be sold to enhance their family income and are registered in the Ministry of Community Development program "SANAA"
- National SME: Small and medium enterprises are defined as per the approved definition by the Ministry of Economy (SME national program ID or valid certificate required from SME funds or foundations)
- Freelancer Supplier: Individuals residing in the UAE or outside who have a freelancer license and can provide services to Federal Entities



On this page, you will have to provide some basic information about your company. To proceed, you must complete the mandatory fields (marked with a red star).

In order to complete your registration, you will need to log in to the platform once you have completed this page.









Congratulations! You have completed registration on the Digital Procurement Platform. (Step 1 out of 3)

Please login to complete required information and upload required documents. (Qualification – Step 2 out of 3)

+ Go back to login page

5. Supplier Access/Login

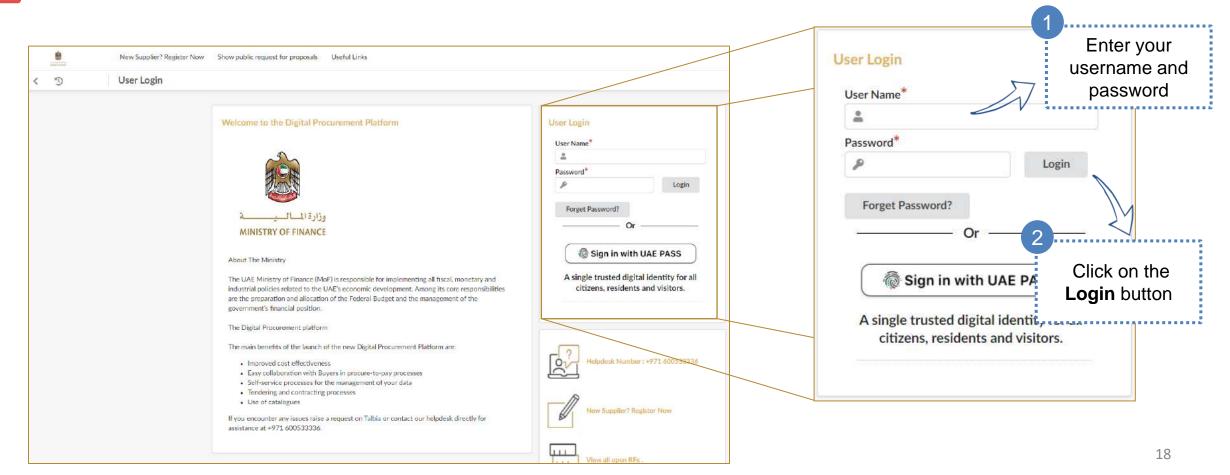
Supplier Access/Login

Click here to go back to the Table of Content



Supplier Access-Login

In order to log in to the platform, you must use the email address and password you set up on the previous screen.





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Supplier Access-Login

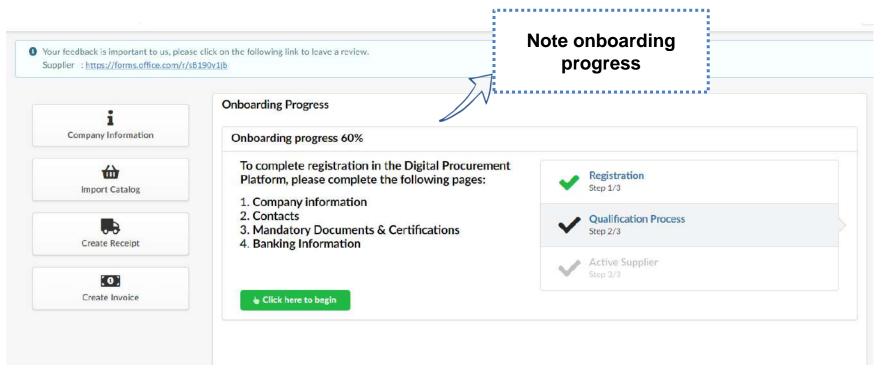
At the first login attempt, you will be requested to accept the terms and conditions.

8	General Info. Sourcing Contracts Catalogs Orders Invoicing Useful Links	🗘 🛛 🛛 Supplier First Name Se	0.
く り ☆	General Terms of Use	Q Search	0
	You have to accept the terms and conditions in order to continue. GENERAL CONDITIONS OF ACCESS AND USE OF THE APPLICATION * The Supplier or Services Provider applying for registration in the Suppliers' Register at the Ministry of Finance of the Federal Government of the United Arab Emirates shall read all the following terms and conditions and confirm its acceptance and compliance with them as a perquisite for registration in the Suppliers' Register in order to be eligible to be deemed approved supplier by the Federal Government. Conditions Relating To The Supplier The Supplier applying for registration in the Suppliers' Register through the Suppliers Registration System on the Ministry's website ('Registration System') shall be a company or establishment duly registered with the competent authorities in the state, hold a valid commercial license and have all licenses and permits required for carrying out its business. At least one of the Supplier's shareholders or the Supplier's Service Agent shall be a United Arab Emirates national. None of the Supplier's shareholders may be an employee of the Ministry or any other federal authority with which a context may be consluted		
	before it has been accepted as an approved Supplier, provided that any statement or declaration shall be limited to the fact of its registration only. The Ministry of Finance reserves the right to amend these terms and conditions, at any time, without prevent of any such amendment, the said amendments shall be posted on the Ministry's official website and ensure to keep itself informed of such amendments. In my capacity as the representative and authorized signatory of the Supplier, and as the person authorized the registration, I hereby confirm that the Supplier has read all above terms and conditions and hereby acce and commits to comply with it.	n the	



Supplier Access-Login

You will see the home page after accepting the terms and conditions. On this page, you should be paying attention to the "Onboarding Progress" box. It shows you what registration stage you are in as well as alerts that tell you what steps you need to take next.



6. Supplier Qualification Process

- Supplier Qualification Introduction
- Update Banking Information
- Update Supplier Contact
- > Update Documents and Certs.
- Send Registration Request for Approval



Supplier Qualification Introduction

To make the qualification process easier for the suppliers, the digital Procurement Platform will fetch your supplier company information (other than the information you provided in the registration form) from the Ministry of Economy register if available.

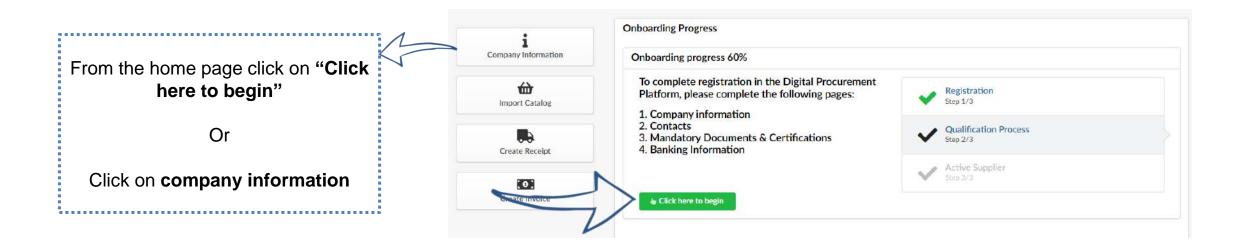
- \mathbf{M}
 - Supplier qualification is the process whereby Supplier is set as a qualified and active Supplier.
 - Qualification of a supplier is a necessary condition before a supplier can participate in bids and auctions on the platform.
 - Once the qualification step (second step) is completed, the application will be reviewed to approve the resource and make it active on the platform (third and final step).

Under the Onboarding Progress section, you will be able to view your onboarding status. To proceed with your registration and qualification, you need to fill all the requirements needed



Supplier Qualification Introduction

To proceed with the qualification process, you need to fill in all the required fields and attach the necessary documents by following these steps:



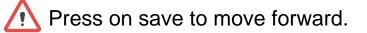


Supplier Qualification Introduction

The system will redirect you to your supplier company information and you will need to complete the required information including:

- Company name as per trade license in Arabic
- Company name as per trade license in English
- Company address
- State

Company Information		Company Address	
Supplier ID			EUROPE
SUP055572		Map Satellite	
Supplier Type		Ocean	AFRICA
Domestic Supplier		il	
Company Name (As per Trade License) *	Company Arabic Name (As per Trade License) *	AMERICA Ocean	indian oc
Trade License Number*	Trade License Expiration Date 🛈	Google	Keyboard shortcuts Map data @2023 Terms
		Address Line 1 (1)*	
VAT Registration Status		Enter a query d	
		Address Line 2*	
Licensing Entity*			
•		PO. Box (1)	City
Invoicing Currency (1)*	Payment Currency (i)		en
UAE Dirham 🖸 -	UAE Dirham	Country ①*	Emirate / State ③*
		UNITED ARAB EMIRATES	





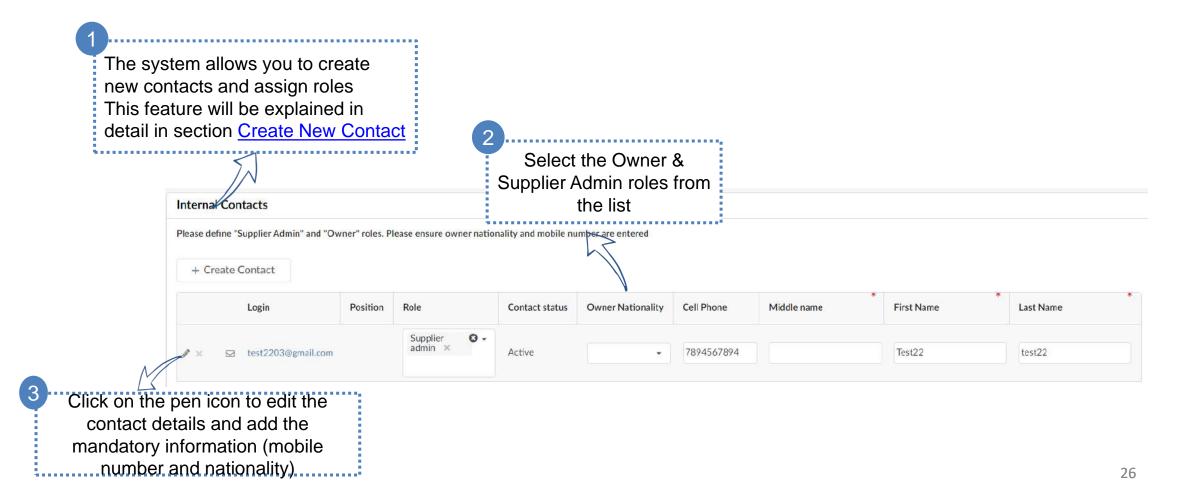
Update Supplier contact

After pressing on save on top of the page, the system will open a new tab for contacts so you can add or edit the contacts





Update Supplier Contact





Update Documents and Certificates

After pressing on save on top of the page, the system will open a new tab for required documents and certificates

Click on the Documents & Certs.	 Company Information Contacts Documents & Certs. 		nporta	ant to us, please click on the following lir s.office.com/r/sB190y1jb	ik to leave a review.	Cancel	Send fo	ar Approval		
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		1 Anna Ia	Э	Passport copy of beneficial owner *						
		Œ	9	rassport copy of beneficial office						
		±		Trade/Professional License /Permit *						



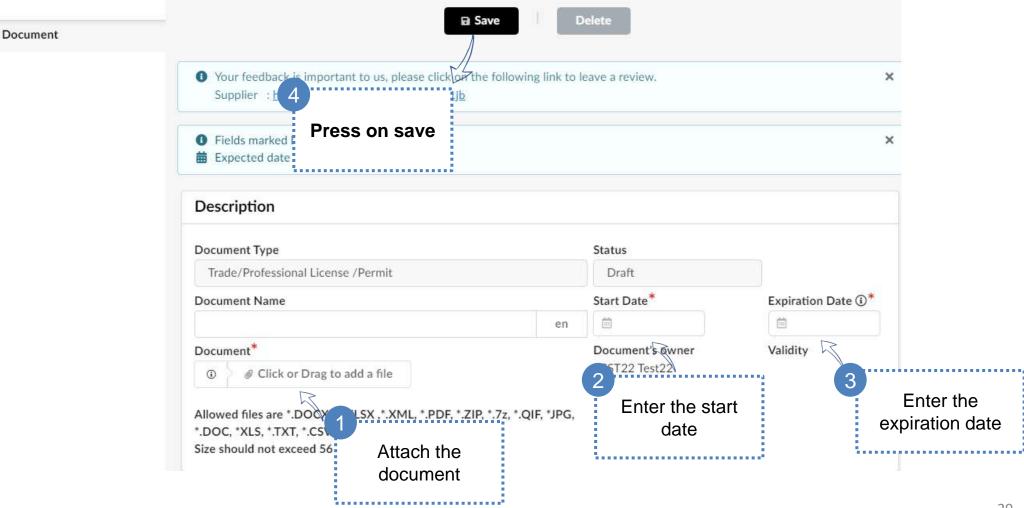
Update Documents and Certificates

The system will guide you on which documents need to be uploaded

 Company Information 	■ Save
Contacts	Identity documents (Documents marked as * are mandatory Click on + icon to upload document)
 Documents & Certs. Banking Information i 	Att. Document Type Document Name Start Date Expiration Date Owner Startus
C Qualifications	محمد عبد الرحمن محمد البكر للمحاماة و الإستشارات القانونية.pdf Passport copy of beneficial owner جواز الدكتور البكر 2026 🗗 🛨 ✔
	Trade/Professional License / Permit * 2 Result(s) Click here for Grid setting \$
1 Click on the (+)) icon



Update Documents and Certificates – Trade License





Update the documents and certificates

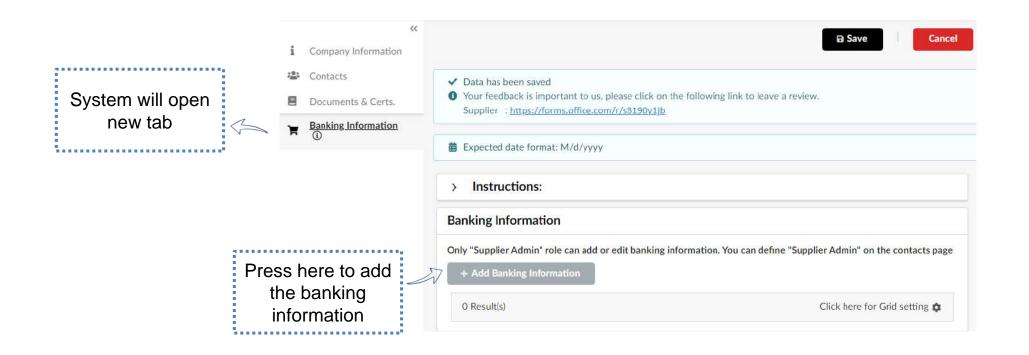
Company Info				Q Search
		F	Save Cancel Send for Approval	
	portant to us, please click on th prms.office.com/r/sB190y1jb	he following link to leave a review.		
Expected date form	at: M/d/yyyy		Press on save	
> Instructions:				
Keywords	Status	State to date		
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Identity documents (Documents marked as * are mandatory | Click on + icon to upload document)

		Att.		Document Type	\$ Document Name	${\mathbb E}_{\mathbb C}$	Start Date 👙	Expiration	Date	\$	Owner	0	Status
-	ŧ	catalogue portal.PNG	Ð	Trade/Professional License /Permit			10/24/2023		10/21/2027	7	Test22 test22		~
J.ª	+	catalogue portal.PNG	Ð	Passport copy of beneficial owner							Test22 test22	5	7
di ⁿ	÷	catalogue portal.PNG	5	Tax registration certificate							Jre		~
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Update Banking Information





Update Banking Information

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Close 2 Click on Save button to save th	
and close th	e page
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UNITED ARAB EMIRATES	0 -
SWIFT / IBAN*	
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Currency ③* UAE Dirham	0 -
Bank Branch ①*	
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m will open the Banking	
mation popup page.	
	Currency ()* UNITED ARAB EMIRATES SWIFT / IBAN*

32



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Send Registration Request for Approval

Company Info			
		a Save Reject Approve	1
• Your feedback is important to u Supplier : <u>https://forms.office.c</u>	is, please click on the following link to leave a review. com/r/sB190y1jb	21	Click on send for approval after you have completed the required
 Fields marked by an asterisk * a Expected date format: M/d/yyy 		information to submit your registration application for review and approval	
Company Information		Company Address	
Supplier ID		EUROPE	
SUP055360		Map Satellite	
Supplier Type		Ocean AFRICA	
Domestic Supplier			
Company Arabic Name (As per Trac	de License) Company English Name (As per Trade License)	Pacific AMERICA Indian +	
OCT19	OCT19		
Trade License Number*		Google Keyboard shortcuts Map data \$2023 Terms	
TEST-43805088		Address Line 1 ④	
VAT Registration Status		jojoijoijio	
Not Registered		Address Line 2	
Licensing Entity		jjdkhkjhfikh	

After completing all required information and pressing on send for approval, your application will be reviewed, and you will 33 receive and update whether you qualification has been approved or rejected or more information is required

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7. Maintain Supplier Qualification> Expired Documents

Click here to go back to the Table of Content



Maintain Supplier Qualification – Expired Documents

To maintain your qualification and keep your supplier profile active, you need to keep all of the documents and certificates up-to-date. When a document or certificate is expired, the system will send you a notification and show you an alert message on your home page with the expired document or certificate.

Please Refer to "Update Documents & Certs" slides so you will be able to update your expired documents & certificates.

	General Info. Sourcing Contracts Catalogs	Orders Invoicing Useful Links	🗘 😧 Adel N. 👻 🕷
< "D 🏠	Company Info		Q. Search
 Company Information Contacts 	Keywords Status	Save State to date	Request Information Change
Documents & Certs.	Reywords Status		Search
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	Att.	Document Type © Document N	me
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	3 Result(s)		Click here for Grid setting 🛊

8. Supplier User Profile Update > Supplier User Profile Update

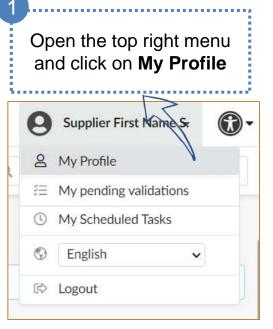
Click here to go back to the Table of Content



Supplier User Profile Update

You will be able to update your personal information such as your name, email, phone number, address, set your preferences and change your password.

It is mandatory to update the information under the preferences section as the public tenders, tenders and auctions that you will be invited to will be in UAE Time Zone.



My preferent Default lang	Update your user pro information as neede	
English		0 ·
Default country	\land	
UNITED ARAB	EMIRATES	0.
Time Zone		
(UTC +04:00) A	bu Dhabi, Muscat	Θ-
Currency		
UAE Dirham		Θ-
Format lang		
English		Θ-
Date format		
11/27/2021 12	2:24:51 AM	Θ-
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-1,234,567.89		0 -

	nent : Supplier first name	SUPPLIER LAST NAM
Fields marked by an asterisk * are mandatory		M
3	Click on Save k	outton to
 Display passive notifications on pages 	save the cha	anges
	save the cha	anges
 Display the contrast settings button in header 	save the cha	anges
Display the contrast settings button in header		
Display the contrast settings button in header	First Name ()*	Last Name ①*

9. Create New Contact

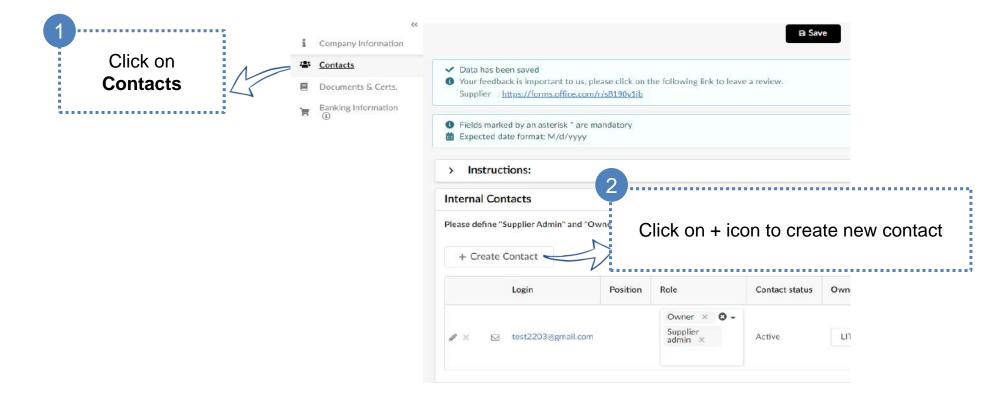
Create New Contact

Click here to go back to the Table of Content



Create New Contact

The Digital Procurement Platform grants the supplier the permission to manage the supplier contact (Employees), create new contact, manage and assign roles, delete contact and update contact information.





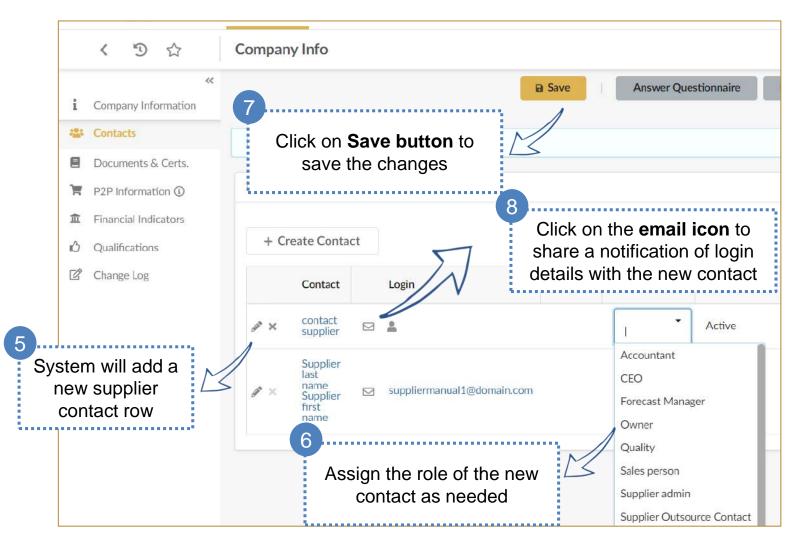
Create New Contact

The system will open a popup page that contains the create a new contact form.

our feedback is importa opplier : <u>https://forms.</u>	e click on the following link 3 <u>190y1jb</u>	to leave a review.	Click on Save & Close utton to save the changes and close the page
elds marked by an aster pected date format: M	latory		
te Contact			
Identity			
Identity Title	 First Name*	Middle name*	Last Name*



Create New Contact



n Email w	l Notification ill be sent to password
Invite a contact	Close Send notification
First Name	
supplier contact	9
Email snc@domain.com	Review the
Profile code*	notification template
Subject	~
2000-0000 C	Ministry of Finance Procurement Platform
Notification body	
Hello supplier conta	ct,
You have been invite	ed to the Ministry of Finance Procurement Platform.
Your login is the follo	owing: snc@domain.com.
Then you could acce	ss this application on this page: Login
Kind regards	

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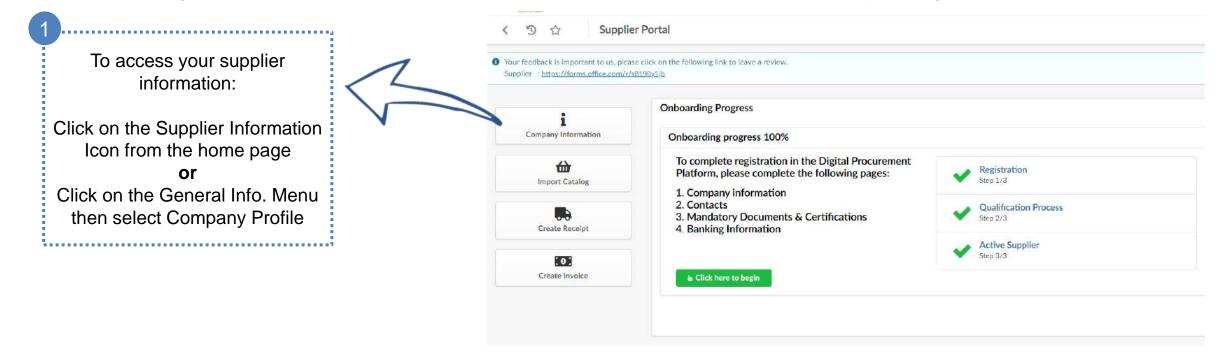
10. Request Information Change

Click here to go back to the Table of Content



Request Information Change

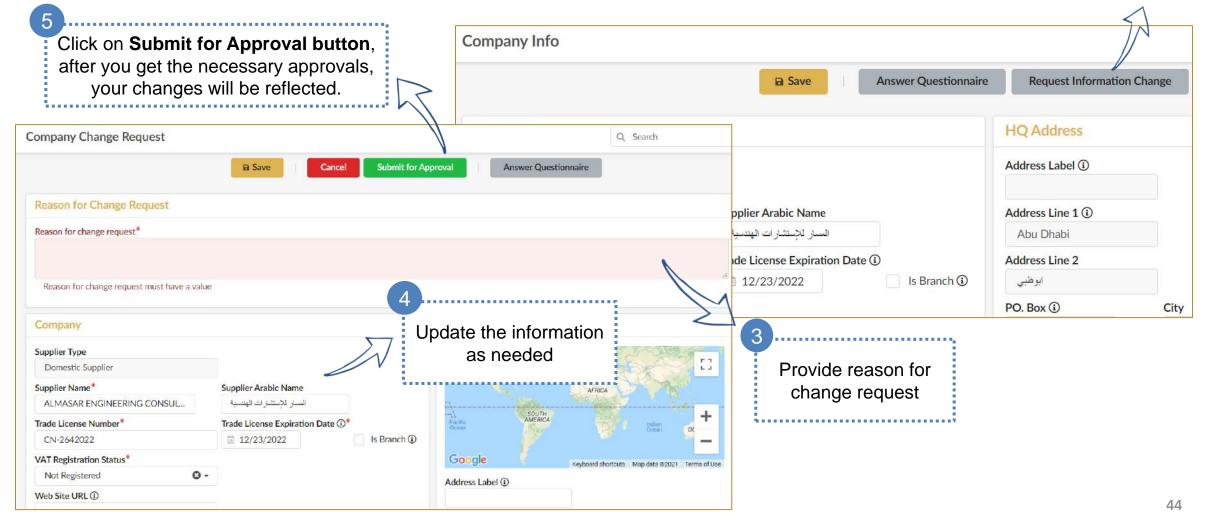
Suppliers are required to submit a change request to keep their information up to date like the Trade License Expiration date, Banking Information, etc. However, some information can be updated without any change request needed.





Click on **Request** Information Change

Request Information Change



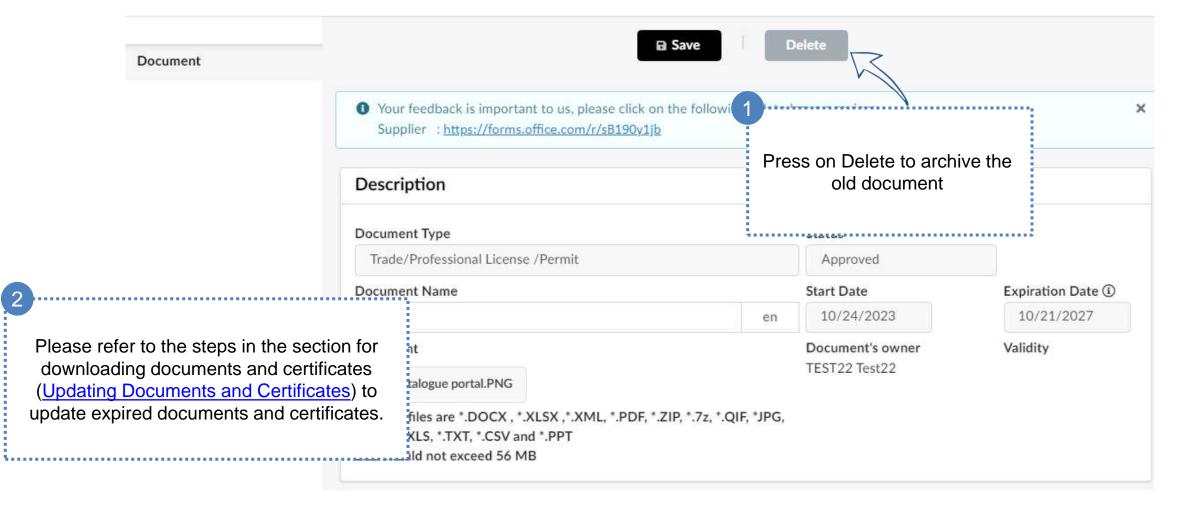
11. Update Expired trade license

> Update document

Click here to go back to the Table of Content



Update the expired trade license





Thank You



For further assistance, please contact the helpdesk on the following channels:



info@mof.gov.ae



47



User Manual Version Control

English Version	Date	Description of Changes	Editor	Approver
10.3	25-10-23	Updated to reflect the supplier registration enhancements	MoF Supplier Team	MoF
10.2	05-08-22	added extra slide for update document.	Change Management Team	KPMG/MoF
10.1	05-07-22	some formatting and sentences.	Change Management Team	KPMG/MoF
10.0	17-06-22	some formatting and sentences.	Change Management Team	KPMG/MoF
9.0	18-05-22	added a section for purpose and review.	Change Management Team	KPMG/MoF
8.0	20-04-22	added Supplier Self Registration Introduction.	Change Management Team	KPMG/MoF
7.0	20-04-22	some formatting and sentences.	Change Management Team	KPMG/MoF
6.0	23-03-22	some formatting and sentences.	Change Management Team	KPMG/MoF
5.0	21-03-22	added more details in supplier qualification.	Change Management Team	KPMG/MoF
4.0	19-12-21	some formatting and sentences.	Change Management Team	KPMG/MoF
3.0	19-12-21	some formatting and sentences.	Change Management Team	KPMG/MoF
2.0	27-11-21	separated registration manual and services.	Change Management Team	KPMG/MoF
1.0	27-11-21	First Version.	Change Management Team	KPMG/MoF